

**Elders Real Estate Curra Country** 

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## **Emergency repairs are repairs for:**

- a burst water service or a serious water service leak
- a blocked or broken lavatory service
- a serious roof leak
- a gas leak
- a dangerous electrical fault
- flooding or serious flood damage
- serious storm, fire or impact damage
- a failure or breakdown of the gas, electricity or water supply to the premises
- a failure or breakdown of an essential service or hot water, cooking or heating appliance
- a fault or damage that makes the premises unsafe or insecure
- a fault or damage likely to injure a person, damage property or unduly inconvenience a resident of the premises
- a serious fault in a staircase, lift or other common area or premises that unduly inconveniences a resident in gaining access to, or using, the premises

All other repairs are considered to be routine repairs.

If the lessor/agent/manager or the nominated repairer cannot be contacted, the tenant can arrange a suitably qualified person to carry out the repair. The tenant can pay the repairer themselves and get the money back from the lessor/agent/manager or get the repairer to bill the lessor/agent/manager. They should forward all receipts to the lessor/agent/manager who must pay them back within 7 days. (Please note that Malouf Plumbing from Gympie is not an approved repairer).

Please turn over for a list of our nominated repairers & contractors: